



Valimail's customer support and their **hands-on engagement** provided throughout the entire journey was a **key differentiator**. It would have taken us much longer to get to DMARC Reject."

THE FUTURE OF COMPUTING AND AI

BACKGROUND:

At the forefront of technological transformation

This global software company is the premier supplier of specialized GPUs and chips for AI systems worldwide. The growth and success of this powerhouse stems from its innovative line of products and services. They build powerful Graphics Processing Units (GPUs) that are at the heart of their business and spans multiple industries across: gaming, automotive electronics and mobile devices. This company's commitment to innovation has positioned it at the forefront of technological transformation across multiple sectors, continually pushing the boundaries of what's possible in computing and AI.

Time Savings

Price for Value

Dedicated Onboarding Engineers

Rapid Response Solutions

Expert Product Support Team

PRODUCT: ENFORCE

INDUSTRY: Technology, Semiconductors, AI

LOCATION: Global



TRUST YOUR EMAIL

CHALLENGE:

Enhanced Security and Scalability

This global AI leader was looking for a company that had a level of expertise and knowledge in supporting list servers. List servers, which are systems used to manage email distribution lists, face several challenges.

They chose Valimail because of their in-depth knowledge and support around list servers and DMARC which allowed them to seamlessly move to DMARC Reject.

SOLUTION:

Exceptional Customer Support

Leveraging the knowledge and expertise of Valimail's Product Support team in identifying the list servers, the team was able to get past the hurdles of email authentication which ultimately helped achieve DMARC Reject status.

Why This Global AI Leader Chose Valimail as their DMARC vendor:

- **Tailored Customized Approach:** Valimail's solution adapted to this company's exact requirements. Valimail was able to deliver a seamless integration, enabling a **smooth transition** without disrupting ongoing operations.
- **Proactive Customer Support:** Valimail offered dedicated onboarding support which was a key differentiator in embracing Valimail as their DMARC vendor and continues to be a loyal customer.
- **Price-to-Value:** Valimail's solution provided greater ROI through lower implementation costs and **faster time-to-value**.
- **Proficiency and Expertise:** Valimail's Product Support team had extensive in-depth knowledge around list server DMARC guidance.

